

80mm

50.9mm

50.9mm

50.9mm

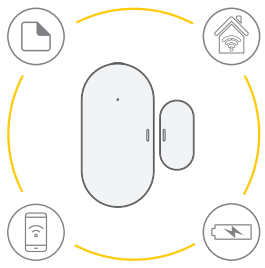
50.9mm

50.9mm

50.9mm

50.9mm


BASIC INFORMATION



This door/window sensor is capable to detect unexpected break-in of your door or window, sending real-time alert to your TIS App and trigger the siren hub to sound high-pitched alarm. It also features Open & Close status in real time on the App.

1

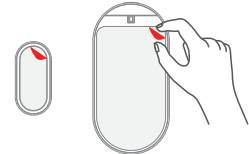
WARNINGS & SAFETY INSTRUCTIONS

**The following must be read, stored, and observed before installation:**

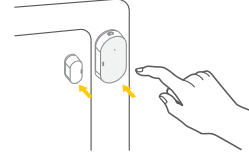
- Please ensure that the alignment notches are aligned and that the two units are no more than 20 mm apart.
- Mount on a clean, smooth surface. Avoid moist areas.
- Do not use the product if a part is damaged or defective. Replace a damaged or defective product immediately.
- Do not drop the product, and avoid bumping.

2

MOUNTING THE DEVICE




1 Remove the stickers off the backs of the double-sided tape pieces attached to Main Sensor Unit and the Magnetic Trigger.



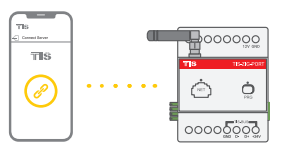
2 Press the units down firmly on the surfaces you wish to mount them on.

3

CONFIGURATION

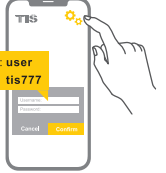


1 **Download the App**
Search for TIS Control & download the app.



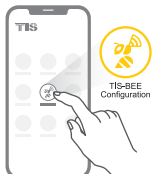
2 Set up your hub (if not already set in the application).

4



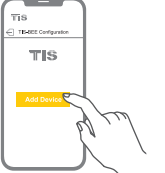
Username: user
Password: tis777

3 Go to Settings, and enter the default username and password.




4 Go to the TIS-BEE configuration button, and follow the instructions.


5



5 **Add the Device**
In the TIS-Bee configuration, press Add Device. Then, follow the instructions to add the device using the 2 available methods.



a. Scan QR Method

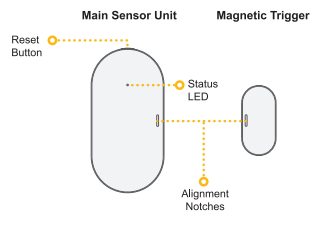


b. Search Method

Select whichever method you prefer, and follow the instructions on the app.

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TECHNICAL SPECIFICATIONS



Reset Button
Status LED
Alignment Notches

Communication Protocol
Zigbee® 3.0

Working Voltage
3V DC(CR2032 Battery)

Product Dimensions
Main sensor:
52.6×26.5×13.8mm
Magnetic Trigger:
25.5×12.5×13mm

Working Temperature
-10°C to +55°C

Low Battery Indicator
Yes

Alarm Triggering Distance
23±5 mm

Battery Type
1×CR2

Battery Life
More than one year

7

80mm

8

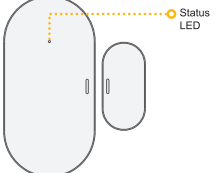
9

10


11

12


LED BEHAVIOR




● Status LED




ready to pair / ready to set



network setting is failed




network setting is successful




reset is successful

8

BATTERY REPLACEMENT




Remove the battery cover of the Main Sensor Unit by sliding the cover from the back of the unit down to release the latch.



CAUTION:
Risk of explosion if batteries are replaced with an incorrect type. Dispose of the batteries in accordance with instructions.

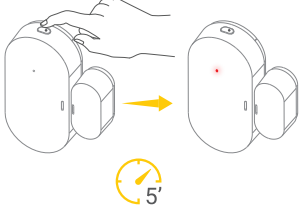
9

RESET TO FACTORY DEFAULT



Reset Button

➡ Press and hold 5 second the Reset button.



5'


10

TROUBLESHOOTING

Problem	Possible Cause	Solution
Sensor does not work when the window or door is parted.	Battery is faulty.	Replace the batteries if they are worn out.
Signal is bad or weak.	Device's location is not suitable.	Change the location of the sensor.
	Hub location is not suitable.	Relocate the hub location.
Unable to pair	The search for a gateway has timed out.	Short press on the button to restart it.


Product specifications, size, shape, and prices are subject to change without notice, and actual product appearance may differ from that depicted on the packaging.


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www.tiscontrol.com





CE

Please read the user manual carefully before operation

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